UQ Respect



Your guide to accessing the SMSU: Support and Reporting Options

Step

Step

Survivor Notification

- 1. UQ Respect Disclosure Form
- 2. Direct contact with the SMSU
- appointment,
- phone (+61 7 3443 1000), or
- email
- **3.** Direct contact with Human Resources
- Ask HR
- Client Partnering

Formal

Complaint

When someone submits a report directly through the <u>online</u> complaints form.

Third Party Notification

When someone who wasn't directly involved in the event reports an incident or concern.

- 1. UQ Respect Disclosure Form
- 2. Direct contact with the SMSU (via appointment, phone or email)

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SMSU meets with Third Party Notifier

(same pathways as for a survivor)

- 1. Provide overview of options
- 2. Educate on survivor choices
- **3.** Encourage survivor contact initiated either by the survivor or the SMSU

SMSU meets with Survivor

- 1. Face to face/via Zoom
- 2. Make a phone call
- 3. Email or text

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Support Options

- Reasonable Adjustments (e.g. timetable changes, workplace adjustments)
- Informal resolution pathways
- Safety Planning
- External support options
- UQ Respect Training Package/Feedback

Students

Staff

- SMSU Counselling
- EAP Counselling
- Emergency
 Accommodation
- Leave provisions
- Emergency Financial Assistance

Remember that your support options and journey is **not** limited to these options

Reporting Options

Reporting to one of these organisations doesn't prevent someone from reporting to another (e.g. someone can report to The University and the Queensland Police.)

- 1. The University
 - i. Formal
 - ii. Disclosure Informal
- 2. Queensland Police
 - i. Formal
 - ii. Alternate Reporting Options
 - Informal
- 3. External Organisation
 - i. Formal

Step 3